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PTO/SB/08 (2-92)
Sheet 1 of 1

Form PTO-1449 INFORMATION DISCLOSURE CITATION IN AN APPLICATION <i>(Use several sheets if necessary)</i>	Docket Number 426882000500	Application Number 09/626,100
	Applicant Adam M. GERSTING	
	Filing Date July 26, 2000	Group Art Unit 2761
	Mailing Date October 17, 2000	

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U.S. PATENT DOCUMENTS

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Examiner Initials	Ref. No.	Date	Document No.	Name	Class	Subclass	Filing Date If Appropriate
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FOREIGN PATENT DOCUMENTS

Examiner Initials	Ref. No.	Date	Document No.	Country	Class	Subclass	Translation YES NO

OTHER DOCUMENTS

(including author, title, Date, Pertinent Pages, Etc.)

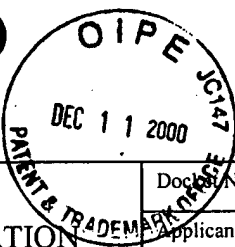
Examiner Initials	Ref. No.	Title
MSB	1. ✓	"V/5 business Platform Architecture", VIGNETTE, www.vignette.com/CDA/Site, 6/21/2000, 9 pgs.
MSB	2. ✓	"4I Content management", Documentum, product description, www.documetnum.com/products/content/index.html, 6/21/2000, 16 pgs.
MSB	3. ✓	Black Pearl Knowledge Broker, www.blackpearl.com/solutions/solutions_body.html, 6/21/2000, 13 pgs.
MSB	4. ✓	"Building profitable, interactive relationships between customers and companies", xchange software, www.xchange.com/news/press_releases/1999, 13 pgs.
MSB	5. ✓	thomastech solutions, description of services, www.thomastechsolutions.com, 10/13/2000, 3 pgs.
MSB	6. ✓	Open Market e-Business Suite, product overview, www.openmarket.com/cgi, 10/13/2000, 2 pgs.
MSB	7. ✓	Verity, Knowledge Organizer, product overview, www.verity.com/products/ko, 10/13/2000, 2 pgs.
MSB	8. ✓	Focused Internet Solutions, product overview, www.solutionfocus.com, 10/13/2000, 3 pgs.

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DATE CONSIDERED:

9/5/02

EXAMINER: Initial if citation considered, whether or not the citation conforms with MPEP 609. Draw a line through the citation if not in conformance and not considered. Include a copy of this form with next communication to applicant.



#4

PTO/SB/08 (2-92)
Sheet 1 of 1

Form PTO-1449	Doc. Number 426882000500	Application Number 09/626,100
INFORMATION DISCLOSURE CITATION IN AN APPLICATION <i>(Use several sheets if necessary)</i>	Applicant Adam M. GERSTING	
	Filing Date July 26, 2000	Group Art Unit 2761
	Mailing Date December 5, 2000	

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FOREIGN PATENT DOCUMENTS

Examiner Initials	Ref. No.	Date	Document No.	Country	Class	Subclass	Translation YES NO

OTHER DOCUMENTS

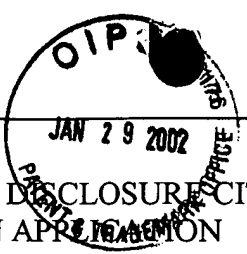
(including author, title, Date, Pertinent Pages, Etc.)

Examiner Initials	Ref. No.	Title
	1. ✓	Web Content Management: Strategies, Technologies and Markets, 2000, Ovum Ltd., 230 pgs.
AKB	2. ✓	T. Berg et al., "Web-Site Deployment and Operations", Jan. 1999, Gartner Group, 77 pgs.
AKB	3. ✓	M. Fleming, "Content managers Should Reassess Web Sites Validity", Jan. 1999, Gartner Group, 3 pgs.
AKB	4. ✓	C. Foster, "Content Management Defining Requirements for Competitive Advantage", March 1999, Jupiter Communications, 68 pgs.
AKB	5. ✓	R. Kirzner, "Managing Content: The Key to Success in Web Business", Bulletin, Intern. Data Corp. doc. no. 20066, June 1999, 12 pgs.
AKB	6. ✓	R. Knox, "Publishing at Light Speed: The Document in Transition", Sept. 1998, Gartner Group, 38 pgs.
AKB	7. ✓	R. Knox, "Multichannel Output: Process Changes on Horizon", April, 1999, Gartner Group, 4 pgs.
AKB	8. ✓	J. Ingalls et al., "Where is Output Headed? Ten Key Trends", Jan. 1999, Gartner Group, 5 pgs.
AKB	9. /	S. Robins, "Web content Management- for Pervasive Content", Presentation, The Yankee Group, 26 pgs.
AKB	10. ✓	S. White, "Managing Development and Delivery of Content", Bulletin, Intern. Data Corp. doc. no. 19167, May 1999, 15 pgs.

EXAMINER: <i>AKB</i>	DATE CONSIDERED: 7/5/02
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#5



Form PTO-1449 INFORMATION DISCLOSURE CITATION IN AN APPLICATION <i>(Use several sheets if necessary)</i>	Docket Number 426882000500	Application Number 09/626,100
	Applicant Adam M. GERSTING	
	Filing Date July 26, 2000	Group Art Unit 2761
	Mailing Date January 2, 2002	

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U.S. PATENT DOCUMENTS

Examiner Initials	Ref. No.	Date	Document No.	Name	Class	Subclass	Filing Date If Appropriate
<i>AB</i>	1.	12/12/00	6,161,107	Stern			
<i>AB</i>	2.	2/13/01	6,189,008 B1	Easty et al.			

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Examiner Initials	Ref. No.	Date	Document No.	Country	Class	Subclass	Translation YES NO

OTHER DOCUMENTS

(including author, title, Date, Pertinent Pages, Etc.)

Examiner Initials	Ref. No.	Title
<i>AB</i>	3. ✓	Ch. Seeley et al., "Cragting a Knowledge Management's Strategy", Knowledge Management Review, Jan/Feb 2000, issue 12, pp. 20-23.
<i>AB</i>	4. ✓	M. LaMonica, "Content Management made Strategic", INFOWORLD, 19 Feb. 2001, vol. 23, issue 8, pg. 48.
<i>AB</i>	5. ✓	S. Sanborn, "Content Management Expands its Role", INFOWORLD, 19 Feb. 2001, vol. 23, issue 8, pg. 38.

EXAMINER: <i>AB</i>	DATE CONSIDERED: <i>9/5/02</i>
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